

Alpha ESS Europe GmbH | Paul-Ehrlich-Straße 1a | 63225 Langen



After-Sales Technical Service Support Engineer

Alpha ESS Europe GmbH
Paul-Ehrlich-Straße 1a
63225 Langen

+49 6103 459 1601
europe@alpha-ess.de

www.alpha-ess.de

Brief Introduction of Alpha-ESS

Alpha ESS is a leading manufacturer of electricity storage systems and a pioneer in the successful implementation of the energy transition. After more than 10 years of experience in the production of energy storage solutions, Alpha ESS has already installed over 30,000 stationary storage solutions worldwide. Due to the extensive investments in research & development since the beginning, Alpha ESS has been able to establish itself as an innovative full-range supplier on the European market. In order to be able to continue this success, Alpha ESS is reaching out to new talented colleagues. We are looking for enthusiastic, responsible, and reliable new members of our team who want to work together to preserve the environment and our planet.

Responsibilities:

- Implement technical training for dealers and installers
- Field install equipment on-site
- Field test products to troubleshoot operational problems
- Understand user needs and provide feedback on user experience
- Handle and import customer complaints and provide solutions to problems
- Organize after-sales spare parts, after-sales files and customer data
- Provide service support for initial installations and maintenance (online and on-site), be the Technical contact person for customer

**Smarten
Your
Energy**

Alpha ESS Europe GmbH
Paul-Ehrlich-Straße 1a
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Geschäftsführer Jun Wang

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Berliner Sparkasse
DE81 1005 0000 0190 3907 78
USt-Id DE300781685

Handelsregister
Amtsgericht: Frankfurt a. M.
HRB 101992

Qualifications:

- Ideally completed vocational training in the electrotechnical field
- Excellent listening, reading and writing skills in German (Chinese a plus)
- Good communication skills and professional appearance- Basic computer skills in all common applications
- Driving licence: class B

What we offer:

- A steep learning curve and an appreciative corporate culture
- Insights into the corporate development and strategic orientation of a rapidly growing start-up company
- Participation in a highly motivated and efficient team
- Expand horizons as the company grows globally
- Compensation higher than the average level

Know more about Alpha-ESS:

[AlphaESS:Energy Storage Solutions-Battery Energy Storage System Company](#)

This sounds like you? Then it's time to move!

Please send your detailed application with your expected salary and the possible starting date to:

hr@alpha-ess.de

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